



Urgent Care Unit Sleaford

The Unit, run by a team of experienced GPs and nurses will be available seven days a week but will be closed on Christmas Day, Boxing Day and Easter Sunday.

On arrival, patients are assessed and treated by a trained nurse or doctor as appropriate, however in some cases it may be necessary to refer patients on to further treatment at a hospital.

When is the centre open?

We now provide an urgent care service at weekends and most Bank Holidays with opening hours of 08.00am to 18.00pm. Monday to Friday we will also treat minor injuries at any time and see patients with minor illness between 18.30pm and 20.00pm. Minor illness will only be seen outside of normal practice hours. Within hours patients will be directed back to their GP. The Urgent Care Unit is based here at Riverside Surgery.



How to find us

Urgent Care Unit (Sleaford Medical Group),
Riverside Surgery, 47 Boston Rd, Sleaford NG34 7HD

Tel: 01529 419100

This leaflet can also be made available in alternative formats please ask reception for more information.

Head Office:

Urgent Care Unit,
(Sleaford Medical Group)
47 Boston Road, Sleaford
Lincolnshire NG34 7HD

Tel: 01529 419100



Urgent Care Unit Sleaford

No appointment necessary for minor injuries and illnesses

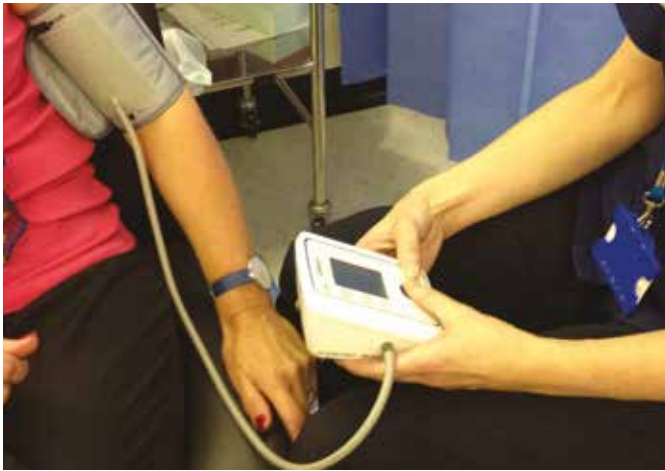


OPENING TIMES:

Weekends and Bank Holidays 8:00am to 6:00pm – minor injuries and illness

Closed Christmas Day, Boxing Day and Easter Sunday

Weekdays 8.00am to 8.00pm for minor injuries and 6.30pm to 8.00pm for minor illness



What can we help with?

They will be able to treat a range of conditions including the following, however this list is not exhaustive:

- Minor cuts and grazes
- Chest infections
- Minor cuts requiring stitches
- Skin infections
- Acute sprains and strains
- Joint and Limb pain/stiffness
- Acute sports injuries
- Animal and human bites
- Removal of foreign bodies
- Genito-urinary infections, including STIs

- Minor burns
- Abdominal pain without fever
- Minor neck injury
- Insect stings
- Whiplash
- Diarrhoea and vomiting
- Foreign bodies in eyes
- Coughs (for less than four weeks)
- Ear infections
- Breathing related problems including (asthma, bronchitis and COPD)

Minor illnesses **WILL** only be seen outside of normal practice hours. Within hours patients will be directed back to their own GP.

We cannot provide care for serious injuries, major accidents, severe chest pains, serious breathing problems, severe pain of any description (i.e. likely appendicitis), road traffic accidents, anaphylactic reactions or collapse.

Will information about my visit be sent to my GP?

The patients' own GP will receive a summary of the care received, if consent is given, following the consultation so their notes can be updated accordingly. Any patient who cannot be treated will be referred on as appropriate.

Do I need to register?

The service is available to patients whether or not they are registered with a GP, and can provide care for those living outside of Sleaford.

Dr Vindi Bhandal, Chair South West Lincolnshire CCG said, *"With ever-increasing pressure in A&E, we are encouraging patients to make use of the extended hours offered by the unit in Sleaford. By using the services offered at the practice, we can ensure patients receive the right care locally, first time."*