

MILLVIEW MEDICAL CENTRE

PATIENT PARTICIPATION GROUP (PPG) MINUTES

Date / Time	Wednesday 17 th August 2022 - 18:00
Location	Millview Heckington – Conference Room

	Name	Role
Millview Staff	Dr Revu Marcus Griffen	
Millview Patient Representatives	Alison Bourne Maurice Rushbrook Jenner Elber-Porter Christine Robertson Robert Wallbank Malcom Jones OBE Mary Rudkin Alan Creaser Jane Dawe Jeff Harwood Amelie Halsall	
Apologies	Dr Kasinathan Dr Shrouder Clare Shrouder Kai Brownhill Gwen Murgatroyd Michelle Rushen Cat Bones	

Agenda Item	Actions
Introductions The Chair welcomed everyone to the meeting and general introductions were made. Apologies for absences were made.	
Health and Safety The Practice Manager gave the mandatory Health & Safety brief.	
Minutes of the Last Meeting The previous minutes of the meeting were read and accepted as a true and accurate record.	
Matters Arising <ul style="list-style-type: none"> • Nil 	
Partners and Practice Manager <ol style="list-style-type: none"> 1. Dr Revu advised all present that Dr Gaddam is now in post. 2. Marcus informed all that Jennie Tomlinson from the Federation was to take over as Manager from 3rd October but will be about earlier 3. Ask My GP continues to gain great feedback with our revised way of working with most patients needing to be seen are in deed seen that day. 4. Marcus advised all present of the new update regards care home covid vaccination starting from 5th September and over 50's from the week after. Grantham Meeres will continue until mid November at present. 5. Planning permission now been received for extending the old Police Station to add 2 more clinical rooms. 6. The Portacabins in Sleaford are now being regularly utilised by surgery and visiting clinicians. 	

7.No further information is available at this time with regards to the Cavel Project.	
Patients Council <ul style="list-style-type: none"> Neither the Chair or Deputy had been in attendance or have received any updates. 	
PPG and Proposed Improvement Suggestions/Action Plan PPG is now a contractual requirement. We need to decide on 3 clear priorities. These have all been completed over that last couple of years so three new priorities now required. <ol style="list-style-type: none"> Police Station extension. New members. It was decided to pop a question on the next questionnaire. Newsletter. Maurice has sorted out the latest Newsletter and it is now available on the website and has been distributed around the community. 	
Medical and Nursing Students <ul style="list-style-type: none"> We are continuing with Student Paramedics, Nurses, Medical Students and Nursing Associates on placements. 	
Care Quality Commission <ul style="list-style-type: none"> No further planned inspections at present and new monthly checks by CQC have not caused us to receive any communication so far. 	
Failure to Attend Appointments <ul style="list-style-type: none"> Between 1st February and 30th April we have had 459 DNA's.265 from Heckington and 194 from Sleaford. Between 1st May and 31st July we have had 452 DNA's. 254 from Heckington and 198 from Sleaford. 	
Complaints and Compliments <ul style="list-style-type: none"> No complaints were discussed at this meeting 	
Federation/CCG <ul style="list-style-type: none"> The Practice Manager and Dr Revu updated all present on everything that is being provided at present by the Federation / PCN: <ol style="list-style-type: none"> Extended Access Care Co-ordinator Clinical Pharmacist and Pharmacy Technicians Electronic Consulting Electronic Prescribing Social Prescribing Paramedics 	
Any Other Business <ul style="list-style-type: none"> The Chair informed all of the successful Cricket Match recently that raised funds for the Cricket Club and Lincs and Notts Air Ambulance. Jane asked if the website and Facebook could identify the correct car service to use going forward to save confusion. Mary noticed on Facebook the other day a lot of great recommendations for Millview. Jeff thanked the Surgery for a great service from all staff since arriving here at Millview. Malcolm reflected on the praise h consistently hears now rather that negativity that he used to hear. 	
Date of Next Meeting <ul style="list-style-type: none"> The Chair thanked everyone for coming to what has been a useful meeting and giving up their time to support the group. The next meeting will be 16th November 2022. 	Practice Manager

M C Griffen

Practice Manager

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